Agility Cloud **www.agilitycloud.net**

**Brought to you by designDATA. info@agilitycloud.net**

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# What is Agility Cloud?

Agility Cloud is a combination of IT services and a world-class datacenter bundled together to provide a cost-effective enterprise quality solution for organizations of ten to fifty users. The central components of Agility include:

* Hosting of the customer “core” server and data on vHOST – secure enterprise quality virtual environment.
* Backup and replication of the customer data.
* Hosted email messaging and calendars.
* 24/7 monitoring and systems administration of critical systems.
* Unlimited helpdesk services for staff, 7am to 7pm.
* Patching and security updates of all systems.
* On-Site engineer escalation.
* Annual consulting review and technology analysis by CIO/CTO team.
* Eliminate hardware purchases with Agility-as-a-Service desktops & laptops.

# Agility Helpdesk

The Agility helpdesk is the first line of assistance and method for end-user support. We staff our system from 7:00am to 7:00pm Eastern time. Your staff may initiate calls via our Web portal, email or phone. Every employee receives a unique username and password to track service requests, while a company administrator can track all requests at an organizational level.

# Agility SysAdmin

Enjoy world class server and infrastructure support 24x7 by designDATA’s world-class engineering team.

* 24/7 monitoring services of all servers, core switches, and core edge devices (firewalls, customer accessible routers, etc.).
* Alert notification to our engineers in the event of a critical services error.
* Full patching & patch verification services.
* Performance monitoring
* Capacity Planning

# Agility Core Server

At the heart of your new Agility Cloud network is the CoreServer. Your CoreServer runs network security, file & folder security, and stores your network data in a tier-4, 99.99% uptime data center.

* 24/7 manned facility.
* Redundant power.
* Raised floor.
* Triple factor security authentication: access card, biometric scanner, mantraps, keyed cages.
* Blended carrier internet connection.
* Generator stand-by power with street fueling.
* Cross connect built out to ATG, Zayo, and Comcast (at no additional charge).

# Agility BYOD

Securely managing a wide variety of mixed devices can be difficult. designDATA’s hosted mobile device management (MDM) platform manages industry leading devices such as Apple’s iPhone, Google Android-based handsets, Blackberry devices, and Microsoft Windows Mobile devices. Further, the platform is “carrier independent”, meaning that your staff can use any major mobile carrier with our offering. With Agility BYOD, know that your corporate data is safe. If your employee ever loses a phone, or leaves your organization, designDATA can immediately wipe the device of corporate data while preserving functionality and personal items.

# Agility SmartSync

Your data on any device, at any time. SmartSync is a revolutionary data-anywhere product that replicates your data between desktops, laptops, smartphones, and tablets! All your data remains secure under the CoreServer directory structure and is encrypted.

# Agility HaaS

designDATA is pleased to offer professional grade replacement laptops and desktops **(Hardware as a Service, HaaS)** as part of the Agility service offering. All equipment is delivered with complimentary onsite setup and configuration and is backed with a three-year onsite warranty. No need to spend capital on replacement machines. designDATA is pleased to offer a variety of professional enterprise quality machines for low monthly payments starting at less than $30 per month. Ask your designDATA account executive for more information.

# Brought to you by designDATA

“Cloud Computing” may be a new paradigm in computing, but designDATA is an industry veteran. In over thirty years of providing superior outsourced technical support services, our customers have consistently cited three reasons for choosing designDATA as their support company: technical ability, high level of personalized customer service, and overall value of services. Join the Agility family. Visit us at www.agilitycloud.net