


## Manage Records


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# Support

All the help and support you need to use Skype.



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### Top FAQs

- Does Skype have any special offers at the moment?
- How can I get support for Skype?
- How do subscriptions work?
- How can I pay for Skype products?
- I've forgotten my password...
- Why can't I sign in to Skype for Windows?
- How can I import contacts in Skype for Windows?
- How can I invite my friends to join Skype?
- Can my friend call me on Skype from their landline or mobile?

### How-to guides

- How do I manage my privacy settings in Skype for Windows?
- Adding contacts (Windows)
- Making a video call (Windows)
- Calling mobiles and landlines (Windows)
- Getting started with Skype (Windows)
- Making a group video call (Windows)
- Calling someone who's on Skype (Windows)
- Solving call quality issues

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Ask the experts  
and get an answer fast

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#### Calling

- Skype-to-Skype calling
- Calling phones and mobiles
- Conference calling
- Online Numbers
- Managing your contacts
- Caller identification
- Call forwarding
- Call transfer



#### Video calling

- Video calling
- Group video calling
- Screen sharing



#### Messaging









- Instant messaging
- Sending files
- Sending SMS messages
- Voice messaging





#### Technical issues

- Installing and upgrading
- Connection problems
- Sound problems
- Video problems

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### Contact Us

hi there

[reset the form](#)

Your name:

Your email address:

Confirm email address:

Your country:

so what can we help you with?

Select a subject:

Select a category:

can you elaborate on that?

Here are the details:

### contact us

 [Write Us](#)

We're happy to help!

 Call Us

877-521-4191

9am - 8pm EST,  
Monday - Friday

9am - 6pm EST,  
Saturday & Sunday