

The Fine Print

Richter’s guarantees your jewelry purchase for 2 years. Any defect in materials or workmanship or stone loss of 0.20ct per stone will be repaired or replaced at no charge to you.

Jewelry repairs are guaranteed for 6 months from completion time.

Watch repairs are guaranteed for 90 days from completion time.

You may return your purchase from Richter’s for a full refund within two weeks.

You may exchange your purchase within 30 days for an item of equal value or you may opt to receive store credit.

After 30 days, all returns, if allowed, are subject to a 5% restocking fee.

Returns must be in original condition.

Merchandise that has been engraved, altered or worn is non-returnable and non-refundable.

Special orders and custom work are nonrefundable and, in some cases, non-returnable.