**CANCELLATION POLICY:**

**Your reservation is very important to us at HAIRACY DOWNTOWN**

**It is especially for you.**

**We understand that sometimes schedule adjustments are necessary and things come up. Sickness and emergencies happen. Other than that, we respectfully request a 48 hour or more cancellation before your scheduled reservation.**

**Clients cancelling within less than 24 hours of the scheduled reservation will be required to pay 50% of the service reserved. Payment is required before future reservations can be made with HAIRACY DOWNTOWN.**

**NO SHOWS will be charged 100% of the reserved service amount. And may be asked to PREPAY for future reservations when booking.**

**Finally, arriving more than 15 minutes late could result in rescheduling the reservation and prepaying for future reservations.**