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***ALL-IT***



Stop Buying Downtime – Invest in Uptime

One of the major challenges in maintaining a

computer network is trying to predict what will

fail and when. With our *ALL-IT* solution, we can prevent many network failures from ever happening. By combining regular and comprehensive preventative

maintenance and robust real-time monitoring of

your critical network and desktop devices, we

ensure the reliability and stability of your IT

assets.

This solution is so effective, our customers see

almost immediate results. A regularly maintained

network means fewer failures, yielding higher

productivity and savings on support costs for you.

At the same time, your exposure to security risks

is dramatically lessened, and frustration from

unstable IT resources almost vanishes. We allow

our customers to focus on their core business

functions by taking the worry out of owning a

computer network.

**An IT partner not provider.** We understand

why your critical business services are so

important to your daily operations. This is why

we spend so much time aligning our technology

support with just such business services.

Building a program that relies on 24x7x365

network monitoring coupled with an aggressive

preventative maintenance component to ensure

optimum uptime for your business.

A True IT Partnership

**Do these issues plague your business?**

  **Network neglected?** Is yours perceived as a "necessary evil" and not as integral to improving business performance?

  **Downtime impact?** Are IT outages distracting your staff from their core focus, or prohibiting them from working efficiently?

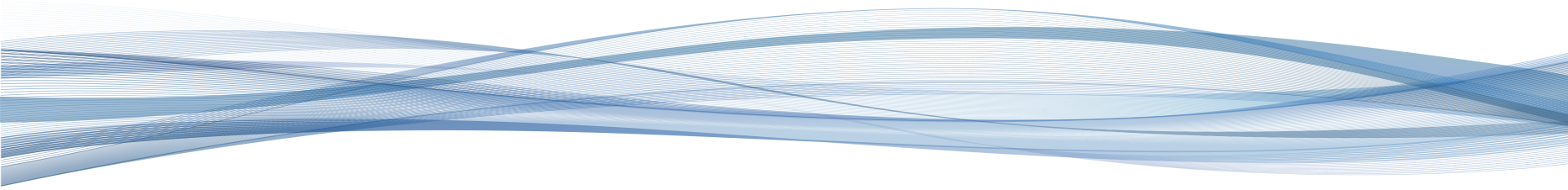
  **Distracted employees?** Do your staff rely on other non-IT employees to deal with distracting IT problems?

**Program Advantages:**

 **Increased productivity:** Continuous insight into your network lets us reduce the business impact of IT failure by shortening the time from network failure to issue resolution.

  **Reduced business impact from IT failures:** Combining preventative maintenance and remote monitoring means we minimize failures that could impact your business. Your network behaves in a stable and reliable manner.

  **Reduced network downtime through proactive maintenance:** Through regular, preventative maintenance activities designed to keep your network operating efficiently, we reduce the number of emergency incidents you encounter.



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***ALL-IT PROACTIVE IT SUPPORT***