

TIP - BECOMING A VOLUNTEER

TIP volunteers have been serving our community since 2009. Each year, we support thousands of our fellow citizens and emergency first responders.

If you would like to join this amazing and committed group of volunteers, please visit www.TIPNNV.org and sign up for our next TIP Training Academy. You'll learn the skills needed to help fragile survivors navigate difficult situations.

If you have special skills (i.e. event planning, promotion, social media, culinary, or IT) and would like to donate your services to TIP, please contact us at (775) 337-2112.

To keep up with TIP's work in our community, follow us on Facebook, Twitter and Instagram:

 /TIPNNV  /TIPNNV  /TIPNNV

TIP - HOW YOU CAN HELP

TIP is a 501c3 non-profit dependent on local funding to bring survivor services to Northern NV. We would greatly appreciate your contribution to TIP's work. To donate:

- ☉ Visit TIP's website www.TIPNNV.org & select the 'Donate Here' button.
- ☉ Fill out and tear off this panel & mail it to:
Trauma Intervention Program of NNV
325 Sunshine Lane, Reno, NV 89502

Include your credit card information or check payable to TIPNNV.

☐ Check enclosed in the amount of \$ _____
☐ Charge my card in the amount of \$ _____
Card# _____
Exp ____ / ____ CVV Code# _____
Name _____
Address _____
Phone _____ Email _____

APPRECIATION FOR TIP VOLUNTEERS

FROM CLIENT SURVIVORS

"Please thank your volunteer for just being there when I needed someone at that moment. It was incredible that she stayed with me until 2am and so very much appreciated. I'm not sure what I would have done without her."

"I am so thankful that your volunteer was able to come and be with me until my family arrived. Her calm presence and being able to tell me step-by-step what the police and the coroner would do and what would happen next was invaluable. Your volunteer came and gave strength to me, a stranger, and I will always be grateful."

"I am able to see the beauty from the ashes in the people who were there to help us, because of your volunteers' sacrifice in giving so much of themselves... not just to me and my son, but to so many others."

FROM FIRST RESPONDERS

"I don't know how you get much better. The TIP volunteer allowed us to work a very complicated scene and case. Her knowledge and expertise were topnotch." – Washoe County Sheriff Deputy

"The experience with the TIP volunteer on this call was one of the best among so many excellent encounters involving TIP. He helped in keeping everyone calm and assisting them through the process. It is a fine balance for volunteers to help but not cross any boundaries in these delicate situations." – Reno Police Detective

"The TIP volunteer was incredible. She was professional, kind, empathetic, and remained calm during a very difficult situation. I am thankful she responded and I know she was a great comfort to the family." – Medical Examiner Investigator

Trauma Intervention Program of Northern Nevada



Citizens Helping Citizens in Crisis

www.TIPNNV.org

775.337.2112



*"Thank you
for your support the day
our daughter died. I'll always
remember you being there for us.
Even now you help us by reminding
us of the kindness of strangers –
all that is good in the world."*



TIP – WHO WE ARE

The Trauma Intervention of Program of Northern Nevada (TIP) is a team of specially trained community volunteers who are called by law enforcement, firefighters, paramedics, and other emergency responders to support survivors of traumatic events in the immediate aftermath of a tragedy.

Trained TIP volunteers respond to crisis situations 24-hours/day, 365 days/year. TIP provides needed temporary support until survivors are able to reach out to their own family and friends, and connect with resources in the community.



TIP - WHO WE SERVE

Following a traumatic event, people often feel helpless, confused, and experience emotional shock. They are confronted with a situation for which they are completely unprepared. Often there is no one available in the immediate aftermath of a tragedy to guide survivors through these difficult hours. That's when TIP volunteers prove so valuable.

TIP volunteers are most often called to assist with personal traumas:

- ⊙ Family & friends following the accidental, natural or unexpected death of a loved one
- ⊙ Survivors of vehicle accidents
- ⊙ Victims of fires, floods or crime
- ⊙ During search & rescue of missing persons
- ⊙ School children touched by tragedy
- ⊙ Employees after a workplace death or accident
- ⊙ Bystanders/witnesses to any difficult event

TIP volunteers have also been called to the frontlines of large critical incidents in our community, including the tragedies at Hug High School & Sparks Middle School, the Reno Air Races crash and major wildfires.



TIP - WHAT WE DO

TIP volunteers ease immediate suffering and facilitate survivors' healing and long-term recovery by:

- ⊙ Being a quiet presence and compassionate listeners
- ⊙ Providing emotional comfort, practical support and gentle guidance
- ⊙ Serving as temporary protectors for vulnerable survivors
- ⊙ Functioning as liaisons between survivors and emergency personnel
- ⊙ Helping arrange for shelter, clean-up and other services
- ⊙ Providing information and referrals for ongoing support

TIP volunteers also free up our increasingly strapped law enforcement, fire, emergency department & medical examiner's personnel to complete their investigations and/or return to the service of others knowing that those in crisis are being well cared for.