**Reference text from website homepage**

1. Upper Edge Property Management has been serving the Winnipeg and surrounding areas since 1997. We offer world class management services to investors and tenants in the single family and multifamily rental market.
2. Why choose **Upper Edge** as your property management company

Upper Edge has been recognized and voted multiple times as Winnipeg’s Best Property Management Company by Consumer Choice Awards. We are intently focussed on serving both owners and tenants and are dedicated to a culture of superior customer service.

Whether you own one investment property or ten, the partnership process with Upper Edge Property Management is easy, efficient and rewarding.

## Our Services

1. Upper Edge Property Management in Winnipeg offers some of the most premium services available for investors and tenants.



#### **Property Management**

Using the latest technology and specially trained staff, we efficiently manage your property.



#### **Leasing and Renewals**

We perform a comprehensive rental market evaluation to maximize your investment.



#### **Property Maintenance**

You’ll never have to worry about that midnight call or have to scramble to find a plumber.



#### **Rehab and Construction**

We provide maintenance and repair services, and can also help you with larger construction projects.

https://www.upperedgepropertymanagement.com/wp-content/uploads/2018/06/CheckIcon.png

#### **Free Stuff**

At Upper Edge we want to help smaller landlords. We believe in “giving back” which is why we volunteer hundreds of hours per year.

### **Our Portfolio**

Upper Edge has distinguished itself as a leader in the management of smaller buildings: single family homes, duplexes, multi-unit buildings, smaller apartment blocks and single owner condominium units.

Unlike large apartment blocks that give a rental discount to a caretaker to perform traditional property management duties, smaller buildings are more labour intensive and require a more "hands on" approach.

Using the latest technology and specially trained field staff, Upper Edge is able to efficiently manage your property.

### **Tenant Happiness and Retention**

At Upper Edge, we believe we have two sets of clients: The Property Owner and the Tenant. A successful investment begins with finding a great tenant, but it doesn't end there!

We make a significant effort to keep tenants happy through:

* Great Customer Service
* Good communications
* Tenant loyalty and retention programs

Creating happy tenants increase the likelihood they will sign their lease renewal, increasing the owners cashflow, reducing vacancies and minimizing turnover costs: A "Win-Win" for everyone involved.

### **Transparency and Reporting**

One of the biggest sources of stress to an owner using a property management company is the "unknown".

At Upper Edge we go to great lengths to ensure there are no surprises. We ask your permission prior to sending out a contractor to repair an issue (except emergencies, of course) and our state-of-the-art maintenance system will keep you, and your tenant updated every step of the way.

We give you access to an online portal so you can view your property's information anytime, but also send you a complete set of financial reports on a monthly basis.