

Professional Property Management

Why Choose StarPointe Realty Management?

Offering Management Services For:

**Single Family
multi-family
commercial
community**

Areas:

**Austin Metro Area
Fort Hood Area
Temple / Belton**

254-213-3290

Rentals@StarPointeRealty.com

<http://www.StarPointeRealtyManagement.com>

Two Convenient Locations to Serve You:

311 E Stan Schlueter Lp Ste 205 Killeen, TX 76542

507 Denali Pass Drive Ste 501 Cedar Park, TX 78613

We syndicate to 80+ online rental property websites, getting our rental properties in front of thousands of prospective tenants within 72 hours of the home being on the market! (or something like that)

Time and Date Stamped Photos and Videos are taken prior to Move-in, at Move-Out Inspections and during Quarterly Inspections.

Tenants are required to watch a lease overview video and review lease thoroughly and sign the lease in person.

By reviewing the lease with StarPointe Realty management, we are able to answer tenant questions and insure that the tenants have a full understanding of their responsibilities prior to occupying your home.

The info below in a format that is consistent with your design.



Standards

Marketing:

- Yard sign will be installed
- Listing will be input into the Multiple Listing Service (MLS) and will then syndicate out to over 90 websites
- In office rental listing sheet
- Extensive Prospective Tenancy Database
- Weekly Emails to Area Agents
- Social Media Marketing
- Licensed agents show our rental properties allowing valuable instant feedback and increased security.
- Properties rent quicker

Leasing:

- Weekly Reports issued to Owners with update of interest on property
- Extensive Application / Tenant Checks (ie Criminal, Credit & Background)
- Time & date stamped video prior to commencement of lease and again at tenant move-out.
- Tenants come into the office to go over the lease and review with management prior to keys being released
- Full-time Leasing Coordinator that is a seasoned real estate professional.

Inspections:

- Owners contacted for instructions on repairs & maintenance
- When emergency repairs are required to be completed we will always act in your best interest
- Organizing repairs & maintenance free of charge
- Invoice payments can be made from rental trust account direct to vendor

Repairs & Maintenance:

- Regular routine inspections conducted quarterly and a detailed summary along with photographs uploaded to portal
- Regular periodic drive-by inspections conducted on properties

Financial:

- Zero tolerance of rental arrears, continual daily contact with tenants if in breach
- Direct deposit to owner accounts completed
- Monthly account statements available
- 1099s sent electronically

FOR MORE INFORMATION

VISIT OUR WEBSITE

WWW.STARPOINTEREALTYMANAGEMENT.COM

General:

- You will be promptly informed of any matter that relates to your property
- 24 hours a day, 7 days a week access to online owner portal showing up to date statements, invoices, tenancy status, tenant paid to dates, outstanding or ongoing maintenance.
- Members of National Association of Property Managers "NARPM"

