**Comprehensive Business Profile of Computers At Work!, Inc, DBA vTECH io**

**I. Company Overview**  
• **Name:** Computers At Work!, Inc, DBA vTECH io

• **Specialization:**  
Computers At Work!, Inc, DBA vTECH io specializes in delivering advanced IT solutions with a strong focus on cybersecurity, AI, cloud, and data center services. The company is a certified Dell Platinum Partner, providing top-tier technology, and is recognized for its expertise in securing business operations and delivering tailored, cost-effective technology solutions.  
Their offerings include:

* **Cybersecurity:** Vulnerability assessment, internal PEN test, external PEN test, Dark Web Scan, Blue Team, Red Team, Purple Team, ransomware readiness assessment, disaster recovery and data protection, advanced threat protection, and ransomware response and remediation.
* **AI (Artificial Intelligence):** Custom Large Language Model (LLM) development and deployment, MS Copilot readiness assessment, data classification, labeling and clean-up, AI Chatbot development.
* **Cloud & Wireless Solutions:** Scalable, secure cloud services to reduce operational costs and increase efficiency. We support Microsoft Azure, AWS, and private cloud.
* **Data Center Solutions:** Over two decades of experience providing comprehensive data center design, management, and installation, enabling optimal performance and growth. We provide servers, storage, networking, and data protection solutions that support business innovation and security.

• **Experience:**  
Established in 2001, Computers At Work!, Inc, DBA vTECH io, has served thousands of customers from industry verticals of government (State and Local), law enforcement, banking, healthcare, legal, and many other industries verticals by providing best-in-class technology solutions, protecting critical infrastructures, and enabling smooth business operations. Their core focus on customer-centric service has helped them establish long-term relationships, with some clients remaining with them for over 15 years.

**II. Core Competencies**  
• **Cybersecurity**  
o Best-in-breed solutions executing the CIS 18 Critical Security Controls. Critical ransomware protection, monitoring, and remediation solutions.

• **AI (Artificial Intelligence)**

o LLM development and deployment, Microsoft Copilot consulting, licensing, and readiness.

• **Disaster recovery plan development (COOP) and threat mitigation**

• **Zero-trust architecture deployment to ensure multi-layered security**

• **Cloud & Wireless Solutions**  
o Cloud data storage and security management.  
o Wireless infrastructure solutions for enhanced business agility and cost reduction.

• **Data Center Solutions**  
o Scalable data center infrastructure management.  
o Installation and support for business growth and optimal performance.

• **Dell Platinum Partner Services:** Datacenter, end-user devices, peripherals, imaging/asset tagging.  
o Certified to deliver Dell hardware and software solutions.  
o Providing industry-leading warranties, certified service, and support.

**III. Key Differentiators**  
• **Expertise & Reliability:**  
The Computers At Work!, Inc team brings more than 30 years of experience in IT and cybersecurity, providing clients with a deep layer of defense against emerging threats.

• **VIP Customer Treatment:**  
Clients receive tailored, VIP treatment with dedicated engineers who listen to business needs and design solutions that fit perfectly.

• **Rapid Response & 24/7 Support:**  
Computers At Work!, Inc offers 24/7 emergency support, ensuring that businesses can recover quickly from incidents such as ransomware attacks.

• **Strategic Partnerships:**  
As a Dell Platinum Partner, Computers At Work!, Inc has access to 200,000 subject matter experts across Dell Technologies, enabling a comprehensive suite of IT services for any business size. We also have over 50 industry-leading cybersecurity vendors with the ability to engage high-level engineering and support when needed.

**IV. Service Expansion and Keyword Strategy**  
Positive Keywords:  
• Cybersecurity

• Artificial Intelligence  
• Cloud Solutions  
• Data Center Services  
• Ransomware Readiness  
• Dell Platinum Partner  
• Disaster Recovery  
• IT Infrastructure Solutions  
• Wireless Infrastructure Solutions

**V. NAICS and PSC Codes**  
• **NAICS Codes:**  
o Primary: 541519 - Other Computer Related Services  
o 541512 - Computer Systems Design Services  
• **PSC Codes:**  
o D399 - IT and Telecom – Other IT and Telecommunications  
o R499 - Support- Professional: Other

**VI. Contact Information**  
• **Business POC:** Christopher McDaniel  
• **Phone:** (888) 277-5918  
• **Email:** info@vtechio.com  
• **Address:** 3033 Winkler Ave STE 210, Fort Myers, Florida 33916-9522, United States  
• **Mailing Address:** 2338 Immokalee RD #151, Naples, Florida 34110, United States  
• **Website:** [www.vtechio.com](http://www.vtechio.com)  
• **Socio-Economic Status:** Self-Certified Small Disadvantaged Business  
• **Work Area:** USA  
• **CAGE Code:** 93Z06  
• **UEI:** F1MWKZ93KM34

**VII. Representative Past Performance**

* **Client:** Jacksonville Orthopedic
  + **Location:** Jacksonville, FL
  + **Employee Count:** 500
  + **Project:** Cybersecurity consulting, software, and monitoring services to secure patient data and ensure regulatory compliance.
  + **Details:** Provided comprehensive cybersecurity solutions, including advanced monitoring and consulting services.
* **Client:** City of Fort Walton Beach
  + **Location:** Ft. Walton Beach, FL
  + **Employee Count:** 5,000
  + **Project:** Managed IT environment
  + **Details:** Successfully managed the city’s entire IT infrastructure, including network security and data protection solutions, as their managed service provider.
* **Client:** Pasco County Government
  + **Location:** New Port Richey, FL
  + **Employee Count:** 3,700
  + **Project:** SCADA Systems
  + **Details:** Delivered and maintained end-user PCs, accessories, and servers for SCADA systems, enhancing operational efficiency and security.
* **Client:** Collier County Government
  + **Location:** Naples, FL
  + **Employee Count:** 2,600
  + **Project:** SCADA Systems
  + **Details:** Supplied end-user PCs, accessories, and servers for SCADA systems to support infrastructure management.
* **Client:** Seminole County Schools
  + **Location:** Sanford, FL
  + **Employee Count:** 7,000
  + **Project:** Supermassive Firewall Design and Implementation
  + **Details:** Designed and implemented a supermassive firewall system to protect sensitive data and enhance network security for thousands of users.
* **Client:** Sarasota County Sheriff
  + **Location:** Sarasota, FL
  + **Employee Count:** 2,000
  + **Project:** Datacenter Design, Install, and Support
  + **Details:** Provided full data center design, installation, and ongoing support, including server and storage solutions.
* **Client:** Summa Health
  + **Location:** Akron, OH
  + **Employee Count:** 13,000
  + **Project:** Datacenter Design, Install, and Support
  + **Details:** Designed, installed, and maintained data center infrastructure for secure data handling and optimized operational performance.
* **Client:** Firelands Regional Medical Center
  + **Location:** Sandusky, OH
  + **Employee Count:** 3,000
  + **Project:** IT Infrastructure and Professional Services
  + **Details:** Delivered IT infrastructure solutions, including Microsoft Teams Rooms and disaster recovery services.
* **Client:** Crown Automotive Group
  + **Location:** St. Petersburg, FL
  + **Employee Count:** 1,500
  + **Project:** Ransomware Remediation and System Imaging
  + **Details:** Provided ransomware remediation, system imaging, and deployment solutions to secure automotive business operations.

**VIII. Conclusion**  
Computers At Work!, Inc is a leading provider of IT solutions with a strong focus on security, innovation, and customer-centric service. As a Dell Platinum Partner, Computers At Work!, Inc provides high-quality, certified technology services designed to ensure the security, scalability, and efficiency of businesses of all sizes. Their commitment to long-term relationships, rapid response, and expert solutions makes them a trusted partner for organizations seeking reliable IT support and cybersecurity.