



Facility Maintenance Technology Innovation & Operations

GSE Facility Services, LLC (GSE) is a highly-regarded Service Disabled Veteran Owned Small Business (SDVOSB) Enterprise and minority-owned company formed in 2005 in response to the market demand for qualified, experienced, and knowledgeable service providers in the areas of Technology & Operations, Facility Maintenance, and Janitorial Services. Never wavering from its primary focus to provide reliable on-time quality services, GSE has been successful in establishing itself as a qualified industry leader, and successfully developed a loyal customer base.



NAICS CODES

561210 • 221320 • 561720 • 561990
561422 • 561110 • 561499 • 561421
561320 • 541611 • 541612 • 541618



13 YEARS IN
BUSINESS



AVERAGE
ANNUAL REVENUE
\$4,700,000

GSE PMO AT A GLANCE

Standardizing and Introducing Economies of Repetition in the Execution of Projects

Central to successful performance-based management is the availability and visibility of key indicators of contract success. These include budget tracking, schedule and key management and performance metrics. Hence, GSE's Program Management Office (PMO) manages the actual project execution of task orders and/or project tasks that flow from awarded contracts. GSE's PMO delineates a suite of comprehensive project management services to assist with the successful capture, award, execution, and performance measurement of task orders under existing IDIQs and BPAs, and/or new contract awards. Our PMO provides many benefits for clients such as:

- Increased transparency and insight into the status of all contract tasks and task orders.
- Project support that scales appropriately based on needs/requirements of the client's portfolio.
- Streamlined procedures and process for awarded task orders to allow for quicker project kickoff and delivery.
- Streamlined procedures and process for awarded contracts and tasks within the PWS/SOW.
- Consistency and high quality of deliverables via structured project management methodologies, processes, and tools.
- Balanced budgets and reliable time tables for deliverables and other contract requirements.
- Access to program-level performance metrics for all task orders, allowing for quick response to data calls and other reporting requirements.

Additionally, standing up this type of an organizational PMO significantly benefits GSE clients by enabling greater executive oversight and control of key projects and real-time visibility into their performance, as well as gives the client the flexibility to address early planning and requirements activities.

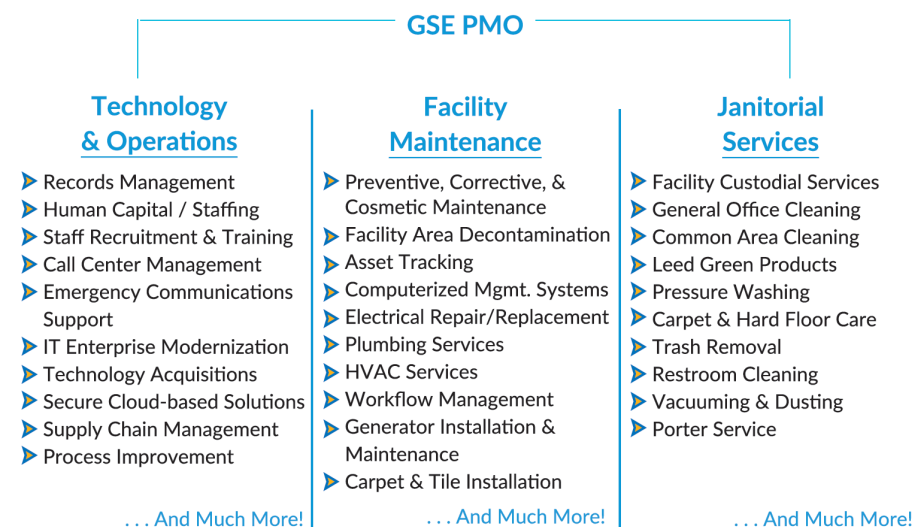


Schedule



GSE | Structured for Success

At GSE we have established clear governance and execution across our service lanes.



PAST PERFORMANCE



CERTIFICATIONS & LICENSES

CCR & OCRA Compliant (SAMS)	Veteran Owned Business (VOB)	Fulton County Minority Business Enterprise (MBE)	Clayton County Water Authority (SLBE)
Small Business	Service Disabled Veteran Owned Business (SDVOB)	Clayton County Minority Business Enterprise (MBE)	City of Atlanta African American Business Enterprise (AABE - EBO)
Small Disadvantage Business (SDB)	GA-DOT Disadvantage Business Enterprise (DBE)	Clayton County Small Local Business Enterprise (SLBE)	GMSDC - MBE
Minority Business	MD-DOT Disadvantage Business Enterprise (DBE)		

VENDOR REGISTRATIONS

State of Alabama	State of Mississippi	City of Baltimore, MD	City of Miami, FL
State of Florida	State of North Carolina	Prince George County, MD	City of Nashville, TN
State of Georgia	City of Atlanta, GA (Multi - County)	City of Dallas, TX	City of New Orleans, LA
State of Maryland	City of Austin, TX	City of Jacksonville, FL	We look forward to registering the USVI

We look forward to registering in the USVI!



GSE | Our Approach to Disaster Recovery

The devastating effects of natural disasters, including hurricanes, flood, and tropical storms of the last few years remain with us, continuing to cause disruption to the daily lives of many in the country. As a SDVOSB, GSE has assembled a team of experts, vendors, and other small businesses to support our state and federal government's efforts to deliver relief during and after these emergencies. When it comes to disaster recovery services, GSE's seasoned team has first-hand experience delivering the full cycle of disaster solutions on behalf of federal, state, and local governments. GSE takes a comprehensive approach and provides solutions to all phases of the disaster cycle, including the preparedness, response, recovery, and mitigation phases. As we survey the continuing needs in the U.S. Virgin Islands, we offer the assistance, resources, and services below to repair, replace, recover, and rejuvenate impacted communities. As a GSE team of emergency experts, we are ready to hit the ground running.

Disaster Preparedness

- Records and sensitive data/document migration to secure cloud-based solutions.
- Construction rehab and securing power plants in advance of hurricanes.
- Disaster preparedness and response planning with hospitals and community-based agencies.
- Low-income community residents assistance in fire preparedness assessments and resource identification.

Evacuation Response

- Provision of transportation-based evacuation services. Our vendor partner recently had 650 buses deployed and evacuating individuals in Texas.
- Experience with evacuations, inaugurations and Olympic events, both with and without security.
- Training and experience in "first responder" building evacuations to provide guidance and leadership during emergencies including building evacuation, sheltering-in-place, and "active shooter" in building, and other emergency events.

Volunteer/Staff Training

- Training hazardous materials (HAZMAT) first responders (first Twin Towers explosion).
- Training community health workers during hurricanes Katrina and Hugo, and the 2010 earthquake in Haiti.
- Training staff to work with Hurricane Katrina victims relocated to DC who needed maternal and child health services (prenatal, postpartum, breast feeding, behavioral health, social services).
- Recruiting, screening, training, and placing volunteers in emergency shelters, most of whom were recruited through faith based organizations and community collaborative partners who had experience with the prenatal/postpartum population.

Emergency Response

- Deployment experience as Medical Officers during natural disasters (Hurricane Katrina, New Orleans and 2010 Haiti Earthquake) which included managing medical service providers and addressing medical and behavioral crises and triage.
- Managing mental health emergency response teams, including recruiting, orienting and deploying nurses, psychologists, social workers, and physicians during natural disasters (Hurricane Katrina).
- Providing crisis interventions and critical incidence stress debriefings in response to crises and traumatic events.
- Trained members of the Maryland Response Medical Reserve Corps (MRC), which consists of volunteer medical and public health professionals trained to augment state community emergency systems during emergencies. MRC is administered by the Maryland Department of Health and Mental Hygiene (DHMH) and Office of Preparedness and Response (OPR).
- Negotiated Medicaid contracts across states during Hurricane Katrina.
- Provided logistical coordination and management of senior housing transportation and resource identification following the 9/11 attacks.
- Post-traumatic stress counseling and referral for youth and adults following the 9/11 attacks.
- Food and clothing distribution coordination and management following the 9/11 attacks.

Call Center & "Live Chat" Recruitment, Training & Management

- Experience recruiting, training and managing call centers and temporary staff including call centers and "live chat" functions established during natural disasters (Hurricane Hugo and Katrina, Virgin Islands).
- Experience managing call centers that provide information and referral to local healthcare resources and other services (financial, transportation, and food assistance)

Community Coordination Services

- Survivor canvassing and location.
- Author risk communication scripts and presentations for government officials.
- Design of social media notification systems of immediate resources and contacts.
- Develop communications and content on psychological impact of disasters and psychological response to traumatic events.
- Coordinate government, responder, and staff travel and logistics.
- Develop training and marketing strategic planning to encourage ongoing community communications for prevention.

Restoration, Removal, Janitorial & Facility Maintenance Services

- Preventive, corrective, and cosmetic facility maintenance.
- Interior and exterior facility maintenance services to include replace and repair solutions, cleaning and decontamination solutions, plus trash and debris solutions.
- Asset tracking and space management solutions.
- Authorized contractors for electrical, plumbing, and HVAC services.
- Inspections to ensure facilities and residential properties are habitable.
- Water and wastewater treatment plant maintenance.
- Facilities management software and computerized management systems.



GSE | Our Core Team

You will have direct access to over 100+ years of on-the-job applicable work experience!

Julius Bolton | 42+ years

Chief Executive Officer

President and CEO, Mr. Julius Bolton, has over 42 years of experience in the Service Industry with significant emphasis in the field of Maintenance Services. Mr. Bolton possesses expertise in Operations & Maintenance Contracting, Building Maintenance Services, Correctional Facilities Maintenance, Water & Wastewater Plant Maintenance, Landscaping Maintenance, Office Support and Commercial Janitorial Services. Furthermore, his management team possesses over 100 years of combined management experience.

Nancy Holmes | 30+ years

Vice President, Business Development

Ms. Holmes possesses on-the-job expertise leading the business development research, marketing activity, capture plan, award negotiations and performance monitoring aspects of Federal contracts. Ms. Holmes possesses a tool-box of disaster recovery expertise and resources in the areas of program and project solutions, training development and implementation, communications and outreach, and evaluation and data analysis.

Oscar Frazier | 17+ years

Vice President, Operations

Mr. Frazier possesses expertise with FEMA mission-critical program strategies consisting of risk assessments, corrective action plans, remediation, and process improvement for the three primary FEMA programs. Mr. Frazier possesses deep in-house experience with FEMA's Disaster Response Processes (e.g., Improper Payments Assessments (IPA) across the three primary FEMA programs (i.e., Individuals & Households Program (IHP), the Public Assistance (PA) Grants Program and the Vendor Payment Program). The work executed by Mr. Frazier was following the Hurricane Katrina disaster, and was [also] in response to the Improper Payments Information Act of 2002.

Kiya Frazier | 13+ years

Vice President, Communications

With over a decade of relevant experience specializing in strategic communications, logistics planning, and brand management, Mrs. Frazier has a deep understanding of changing market dynamics and has been instrumental in driving growth strategies and spearheading initiatives to improve business performance. Mrs. Frazier has a deep focus on innovative marketing approaches and applying technology to organizations that understand the need for progressive, innovative solutions and services.

Jonathan Crawley | 9+ years

Senior Development Strategist

Mr. Jonathan Crawley is an experienced management, technology, and strategic innovation leader with expertise in building teams and delivering complex technology and programmatic solutions for local, state, federal, and Fortune 500 organizations. Mr. Crawley has directed and led organizations to implement custom technology solutions, infrastructure enhancements, software application developments, programmatic solutions, cloud solutions, and strategic organizational transformations - ultimately delivering real value to end-product users, customers, and constituents.



Lets Connect!

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We are standing by to honorably serve our country and the people affected during their most pivotal times of need.

