

Ms. Kirsty Shepherd
19 Eckroyd Close
Nelson
Lancashire
BB9 0QG

OUR REF: NJS/KS/01032023-0001

1 March 2023

RE YOUR CONTRACT DISPUTE

Dear Ms. Shepherd,

Further to our telephone conversation, you asked that I provide a brief written advice for you to consider, and to copy to your electricity provider.

Please find such initial written advice attached herewith. You should note that this advice is preliminary in nature and based solely on the information you provided me in the telephone consultation.

I trust you will write should you require anything further.

Yours sincerely,



Nicki James Shepherd
Case Manager and Civil Litigation Paralegal

for and on behalf of Ludgate Chambers Ltd.

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Dear Sir/Madam,

I write at the request of Ms. Shepherd, and to confirm that I represent her interests in this matter.

Ms. Shepherd informs me that you have been instructed to undertake debt collection activities in relation to a debt alleged between her and your client, Scottish Power. Ms. Shepherd wrote to the energy provider in respect of the alleged debt, and to confirm that this was not accepted as legitimate on xx/xx/xx, and further, she raised several other concerns regarding the billing on her account. The provider has yet to respond to her correspondence in respect of this.

Plainly, I assert that it is wholly inappropriate for your company to continue to pursue this matter, given that Ms. Shepherd does not accept this debt and has already written to your client outlining her position. I am of the view that elements of the alleged debt appear to be without merit, and I would ask you to desist from continuing to contact Ms. Shepherd until the energy provider has responded to her letter.

Ms. Shepherd would suggest that continuing to send collection agents to her home address would subject her to increased stress, and this is something she would seek to hold you liable for should this continue whilst the energy provider delays in responding to her complaint.

I trust now that you will halt all of your debt collection activities in relation to the dispute between Ms. Shepherd and your client, until such time as they have responded to her in writing.

Yours Faithfully,



Nicki James Shepherd
Case Manager and Civil Litigation Paralegal

for and on behalf of Ludgate Chambers Ltd.

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