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Company Profile

# BACKGROUND

Mooiba Technologies was founded in 2013 as a Private Company. For Most of its initial existence, the company intends to establish close relationships with its various clients, with the intension of expanding throughout South Africa. Mooiba Technologies is dedicated to leveraging emerging technologies to provide the highest level of quality products and services, customer service, and security.

Our Company is built on the assumption that the management of information technology for business is like legal advice or accounting, in that it is not inherently a do-it-yourself prospect, and requires outside expertise to install and implement it. Smart business people need to find quality vendors of reliable hardware, software, service, and support. They need to use these quality vendors as they use their other professional service suppliers: as trusted allies. We make sure that our clients have what they need to run their businesses as well as possible, with maximum efficiency and reliability.

## **Our key success factors include the following:**

1. Excellence in fulfilling the promise: completely confidential, reliable, trustworthy expertise, and service(s) through the provision of an uncompromising service. This dictates that we have the latest technology, hardware, software, and well-trained personnel so as to deliver this promise.
2. Timeous response to clients' orders: we cannot afford to delay our clients for whatever reason, as this will have a negative bearing on our image, reputation, and future business. We need to be continually communicating with the client, ensuring we provide needs-based solutions.
3. Skill and depth of knowledge: Considering the nature of our services and their relative infancy on the market, the skill and depth of knowledge of our personnel is of utmost importance in determining the provision of the service(s).
4. Clear product and marketing positioning: Not wanting to be associated with the numerous vendors on the market, we intend to aggressively market our business and the services we provide in order to be at the top of our clients' minds.
5. Leveraging from a large pool of expertise: The Company's various alliances with technological and training partners shall prove invaluable. The skills and intellectual capacity these partners will have in the fields of product support, design and system integration, implementation and execution, lifecycle support and understanding, training, and in the application of new technology are intangible benefits to Mooiba Technologies.

## **MISSION STATEMENT**

To provide and run ICT as well as Engineering solutions and services that allows our customers to focus on achieving their business objectives.

We will take care of your technology issues so that you can focus on running and growing your business. Our goal is to increase the productivity, efficiency, and net profits of your

company by replacing or collaborating with your existing IT staff to provide a secure, reliable, and stable technology environment.

## VISION STATEMENT

Our vision is to be the most innovative and preferred ICT and Engineering Company. We therefore intend to grow the business locally and internationally.

## Our Values

Mooiba Technologies is committed to the fair and ethical treatment of employees and stakeholders. This is undertaken through implementation of the following company values:

- We intend to be a responsible corporate citizen, fulfilling our obligations as an integral member of society. Our business decisions give appropriate weight and consideration to social and environmental impacts.
- We intend to provide products, services and solutions of uncompromising quality.
- We intend to seek mutually beneficial and enduring relationships in all the commitments that we make, ensuring that they are straightforward and honest. Our communication is open and accurate, both internally and externally.
- We intend to uphold all the above company values, promoting our employees to do likewise.

## GOVERNANCE, RISK AND ETHICS

*Mooiba Technologies* understands investor concerns and issues of governance; ethics and sustainability which are also high on our agenda.

Our integrated approach includes uncompromising governance standards, adaptive risk management, a forward-thinking ethics policy and a dynamic approach to continued sustainability that sees us take an active leadership and development role in our operating communities.

### INTEGRITY

We believe that all decisions are made with integrity, being honest with self and with others.

### CUSTOMER SERVICE

We believe that customers can and will take notice of and appreciate great, caring service. We base our efforts on this foundation.

### CONTINUOUS IMPROVEMENT

We believe in not accepting the status quo; we believe in the value of ongoing training in any form. We believe in providing opportunity for personal, professional, and organizational growth and innovation for our people and our company.

# OUR SOLUTIONS AND SERVICE OFFERINGS

## Infrastructure Solutions

Mooiba Technologies has a strong team certified and dedicated resources, both office-based as well as site-based at customer locations spread across the country. All this provides us varied and vast experience and this in turn enables us to have a fine balance of strength and prudence.

Companies face daily pressures that stem from:

- Unpredictable costly downtime
- Economic belt-tightening and the need to do more with less
- Addressing competing needs such as servers vs end-users vs business applications
- Risk and exposures due to security and compliancy issues
- Escalation workflow processes

Mooiba Technologies allows you to overcome your top challenges by:

- Reducing IT costs and increasing IT department productivity through automation
- Monitoring the network to deliver a consistently high level of service 24x7
- Centrally managing a distributed architecture as if it was local
- Generating reports to gain insight into your network and communicate important IT information

## Managed Services

### *Overview*

Managing an IT environment, no matter what size, uptime, availability and security are a key to business operations. It requires each component to function efficiently in order to maintain optimal network performance and business continuity. We offer complete IT management solutions that take the hassles out of managing and maintaining your critical IT systems.

Mooiba Technologies provides a comprehensive remote monitoring and management solution capable of monitoring all IP devices within our clients' network.

### **Network, Server and Desktop Management**

We deliver 24x7 monitoring, maintenance and management service by experienced, certified network engineers. Our Services includes Firewalls, Routers, Switches, Routers, Wireless and VOIP. This helps maintain network infrastructure performance and reliability.

We support Windows, Linux and Unix Platforms with 24x7 monitoring and management maintenance by experienced, certified administrators. Updates and performance-intense proactive maintenance on servers and desktops/laptops are delivered during non-core business hours to minimize impact on user productivity

## **Helpdesk**

Our company provides live support via telephone or through the Internet 24 hours a day, 7 days a week. You can speak to our Engineers if you have a problem and they will fix most problems remotely, so that you can be back up and running without having to wait for a technician to come to your office. We can help with server, desktop and network issues.

Our Complete Managed Services includes:

- Server Management
- Storage and Backup Management
- Network Management
- Security Management
- Email Management
- Desktop Support

## **Hosting Services**

We are well equipped to offer the broadest range of hosted applications and services, combining our unique experience in managing Hosting Solution services. With the necessary technology and applications expertise and a wide network of established relationships with leading application developers and content providers, we effectively combine world class, full carrier grade solutions with an optimized, low-cost service delivery infrastructure and the full support of our extensive global services organization.

Our Complete Hosting Services includes:

- Cloud Services
- Virtualization
- Security Services
- Storage solutions,
- Professional services.

## **Converged Communication**

Converged Communication Systems provides best-in-class IP Telephony / Unified Communications solutions, and delivers pro-active support services for businesses of all sizes.

Mooiba Technologies provides complete telecommunication solutions to meet your simple or complex business needs. We specialize in a full range of solutions including traditional, IP, hybrid, and hosted telephone systems as well as UC, SIP, unified messaging and fax solutions. In addition, our expertise allows multi-location and remote/home workers to operate more effectively via VoIP / SIP.

We maintain an extensive inventory of high levels for the support of our customers, and a technical staff which has received rigorous factory training from our select group of manufacturers

Our area of expertise includes:

- Unified Communications (UC) and Unified Messaging (UM)
- Collaboration/Videoconferencing
- Multi-location VOIP networking, IP telephony, and IP home works
- Hosted PBX Solutions
- Call centers / CRM

## **Managed Print Services**

Mooiba Technologies partnership with global leaders Canon, Konica Minolta, Toshiba, Lexmark and HP give our customers complete peace of mind. It also ensures we supply our clients with the best available products to better manage their business information and communications.

We supply, install, repair and service the best products:

- Photocopiers
- Consumables
- Plotters
- Multifunction Devices
- Scanners
- Printers

# Industries

## Transportation

### Overview

Our “Adaptive Urban Traffic Control System (UTC)” is a leading UTC system in the world. It can control urban traffic signal intelligently by traffic data collection, data processing and system optimization. It can mitigate urban traffic congestion by UTC coordinated controlling, and help people to reduce energy consumption, and reduce traffic accidents.

The system can connect with series traffic controllers and other NTCIP compatible controllers. It provides software programming interface for developer.

The system can be used to build a whole urban management solution with proper transportation planning, traffic operation and control strategy.

## System Components

System software contains the following software components:

- Central Control Server Software
- Area Control Server Software
- Communication Server Software
- External Service Server Software
- Simulative Controller Software
- Client Software
- CMT Software

These software components can be run on a few servers or many servers according to the system scale. Client software and CMT software can be run on one PC or many PCs.

## Partnership



# OUR COMPETENCIES AND CAPACITY

**Our company possess years of ICT experience in varied fields such as:**

- ICT Company Setup and Management
- ICT Infrastructure Built and Support
- Hosted Environments
- Applications Development and Maintenance
- Network Deployment and Support
- Managed Services and Software Sales and Support
- Audio Visual Solutions

**Our resources have experiences in methodologies and principles in the following environments:**

- Project Management
- Enterprise Management and Architecture
- Business Analysis
- Network Integration and Support
- Systems Development

## OUR Clients

- **Vharanani Propeties**
- **Gauteng Gambling Board**
- **Lilibara Projects**
- **Laface group**
- **Lexbonar Electrical**
- **Vharanani Boishoko Joint Venture**
- **Sasol Maraboe**
- **BZ Zelpy**
- **Rantho Monama Attorneys**
- **CII Construction**



# OUR OFFICES

<b>LIMPOPO</b>	
Physical Address	1 Shoeman Street Polokwane 0699
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<b>GAUTENG</b>	
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